



SHRI RAM INSTITUTE OF SCIENCE & TECHNOLOGY

Approved by - AICTE New Delhi & Govt. of M.P.
Affiliated to - R.G.P.V., University of Technology of Madhya Pradesh)
Certified by - ISO 9001 : 2018

Ref. SRIST/P.O/2023/12358

Date : 12/07/2023

CIRCULAR

Students Grievances Redressal Mechanism

As per the AICTE regulations 2019 vide F. No. 1-101/PGRC/AICTE/ Regulation/2019 dated 07.11.2019 and the Governing Body SRIST constituted Student Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. Provision has been made available in the Institute website, for registering the grievance through grievance_redressal@sritgroup.net. The students and their parents may henceforth approach the Grievance Redressal Committee and submit / register any grievance online, which will be accessed by the GRC headed by the principal, and appropriate action taken and the decision of the GRC will be intimated to the complainant. The grievances include-

- Making admission contrary to merit
- Irregularity in the admission process
- Withhold or refuse to return any certificates
- Demand of money in excess specified
- Breach of the policy of reservation
- Complaints of alleged discrimination (SC/ST, OBC, Women, Minority or PH)
- Non-payment or delay in payment of scholarships to students
- Delay in conduct of examinations or declaration of results
- Withholding student amenities
- Denial of quality education
- Non transparent or unfair evaluation practices
- Harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.

(2)

The Student Grievance Redressal Committee (GRC) comprises the following members:

S. No.	Committee MemberName	Designation	Mobile No.
1.	Dr. Sameer Vaidya, Principal	Chair Person	9827358067
2.	Dr. L. K. Patel, Retired Prof., Govt. Engg. College, Jabalpur	Ombudsperson	9907042676
3.	Dr. M.S. Khan, Professor, SRIST.	Member	9926982511
4.	Prof..Shobha Rajak, Assistant Prof., SRIST	Member	9981784920
5.	Prof. Shushil Dubey, Assistant Prof., SRIST	Member	8770194821
6.	Mr. Ishant Yadav, B. Tech (CS)-3rd Year.	Special Invitee	6266912165

The member shall hold the office for a period of Two years. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant through email / SMS / hosted in the website. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.


PRINCIPAL
Principal
Shri Ram Institute of Science & Tech.
Near I.T.I., Madhotal, Jabalpur

Copy to:

1. All Members Concerned
2. All Notice Boards.
3. All HOD's-EC/CS/ME/CE/IoT.